



## PQI Report

3/27/24

1. Subcommittees:
  - a. Critical Incident Review Team
  - b. Finance
  - c. Development/Marketing
  - d. Home Study
  - e. Case Management
  - f. Support Services
2. Data Review
  - a. Trends
    - i. Newer families changing their preferences once they are open
    - ii. Low success rate on virtual info sessions
  - b. Strengths
    - i. Opening homes and retaining them—24 homes opened/goal 85-100
  - c. Weaknesses
    - i. Placement disruptions
    - ii. Staff retention
    - iii. Volunteer engagement
3. Survey Data Review
  - a. None since last meeting
  - b. Sending surveys out to staff and families in April to review results in June review
4. Improvement Plan Review
  - a. There are no current improvement plans
5. Improvement Plan Assignment
  - a. Staff retention rate
  - b. Disruption rate
6. PQI Training

### Conclusion:

Families 4 Families needs to work with homestudy team to ensure that we are discussing new foster homes placement preferences prior to submitting their homestudy. We need to recruit to the need. Families 4 Families will ensure that a leadership team member is conducting virtual info sessions.

Families 4 Families completed PQI training with the PQI committee. All roles and responsibilities were discussed.



## PQI Report

6/26/24

1. Subcommittees:
  - a. Critical Incident Review Team
  - b. Finance
  - c. Development/Marketing
  - d. Home Study
  - e. Case Management
  - f. Support Services
2. Data Review
  - a. Trends
    - i. Newer families who have not parented disrupting quickly after placement
    - ii. Take 5 CEU highest attended date night CEU
  - b. Strengths
    - i. Opening homes and retaining them—Opened 43 homes/Goal of 85-100
  - c. Weaknesses
    - i. Placement disruptions
    - ii. Staff retention
    - iii. Volunteer engagement—Housing their contact info to be able to contact them for volunteer opportunities
3. Survey Data Review
  - a. Review of stakeholder surveys—Recap of strengths and weaknesses from the study
  - b. Sending surveys out to staff and families in November or December
4. Improvement Plan Review
  - a. There are no current improvement plans
5. Improvement Plan Assignment
  - a. Staff retention rate
  - b. Disruption rate

### Conclusion:

Families 4 Families was able to review the information that was provided from the Stakeholder survey. We did not note any concerns or feedback that needed to be addressed. Take 5 CEU was the largest CEU/Date Night that the agency has had so far. Home study is aware that they need to submit more homes in order to meet their goal.



## PQI Report

9/25/24

1. Subcommittees:
  - a. Critical Incident Review Team
  - b. Finance
  - c. Development/Marketing
  - d. Home Study
  - e. Case Management
  - f. Support Services
2. Data Review
  - a. Trends
    - i. New Foster families changing placement preferences after they are submitted
    - ii. Low date night attendance
  - b. Strengths
    - i. Opening homes and retaining them—68 homes submitted—Goal of 85-100
  - c. Weaknesses
    - i. Placement disruptions
    - ii. Staff retention
    - iii. Volunteer engagement
3. Survey Data Review
  - a. None since last meeting
  - b. Sending surveys out to staff and families in November or December
4. Improvement Plan Review
  - a. There are no current improvement plans
5. Improvement Plan Assignment
  - a. Staff retention rate
  - b. Disruption rate

### Conclusion:

No new surveys have been sent since the last meeting date. Critical incidents have been reviewed monthly in the Case Management Supervisor meeting. We are continuing to work with Banner Churches to provide support to our families. We have started working with 12 Stone and will roll out to all campuses to help with our volunteer base specifically in Gainesville and Loganville areas. Recruitment is pushing the need in the virtual info sessions in order to help ensure that we are recruiting homes for more than one placement.



## **PQI Report**

12/18/2024

1. Subcommittees:
  - a. Critical Incident Review Team
  - b. Finance
  - c. Development/Marketing
  - d. Home Study
  - e. Case Management
  - f. Support Services
2. Data Review
  - a. Trends
    - i. Newer families who have not parented disrupting quickly after placement
    - ii. Low date night attendance
  - b. Strengths
    - i. Opening homes—F4F opened 89 homes in 2024
  - c. Weaknesses
    - i. Placement disruptions
    - ii. Staff retention
    - iii. Young Executive Leadership Team
3. Survey Data Review
  - a. None since last meeting
  - b. Sending surveys out to staff and families in November or December
4. Improvement Plan Review
  - a. There are no current improvement plans
5. Improvement Plan Assignment
  - a. Executive Team Development plan 2025
  - b. Disruption rate

Conclusion: F4F reached the number of homes opened goal of 2024. The goal was 85-100 and we were able to open a total of 89 homes in 2024. As part of our Executive Leadership team development, we have started working with a consultant to help build our Executive Leadership Team. Date night attendance has been low this year and we are looking at ways to help this. One thing that we are implementing is selecting various churches in the area to try to spread out the location to serve more families. COA survey will be sent out in January to make sure that all team members have a chance to complete if they didn't complete in 2024.